

Cancellation Policy

Article 1 – Cancellation by the buyer

1.1 Upon conclusion of the rental agreement, the full rental amount, including service fees, becomes immediately due and payable.

1.2 In the event of cancellation by the tenant, the following cancellation fees shall apply, calculated as a percentage of the total rental amount:

Cancellation Period	Amount Due
Less than 24 hours before the start of the rental period	100%
24 hours to 7 days before the start of the rental period	70%
7 days to 21 days before the start of the rental period	50%
More than 21 days before the start of the rental period	25%

1.3 Notwithstanding the provisions of Section 1.2, the service fees (15% commission) shall remain payable to Kaparki in all cases and are non-refundable.

Article 2 – Cancellation by the seller

2.1 If the landlord cancels the rental agreement, the tenant shall be entitled to a full refund of all amounts paid, including service fees.

2.2 In the event of cancellation, the landlord shall remain liable for the commission payable to Kaparki at all times. This commission will be invoiced by Kaparki and shall become immediately due and payable.

2.3 Kaparki reserves the right to take appropriate measures in the event of repeated or unjustified cancellations by the landlord, including the suspension or termination of the landlord's account.